

Sales and delivery conditions Currus-Connect

1. General

These sales and delivery conditions ("Terms") apply to the purchase of goods on the website www.currus-connect.com ("Webshop"), which is owned by Currus Connect ApS. Therefore, read the Terms and Conditions thoroughly before placing an order. Any deviation from the Terms and Conditions can only be made after written agreement with Currus Connect.

2. Prices

All prices are stated both with and without VAT. Delivery to Denmark is always included in the price. The delivery price depends on which country you want the part sent to, and shipping costs are charged if the part is to be delivered to a country other than Denmark. The final price can therefore only be calculated once the country in question has been specified. When shipping to countries outside the EU, customs duties are imposed according to the applicable rules of the country in question, which is the customer's own responsibility to investigate. Currus Connect has ownership of the item until the entire purchase price incl. possibly interest and costs have been paid.

3. Order

Orders are made in the Webshop. Compare part numbers or contact your local car dealer for further advice prior to purchase to avoid wrong orders. If you need help with your purchase, you can contact Currus Connect's customer service. The opening hours for customer service are shown on the website.

When you have ordered an item from Currus Connect, you will first receive an order confirmation and, when the payment has gone through, an invoice afterwards. However, a binding purchase agreement has only been entered into when you receive a Track & Trace email confirming that the part has been sent from the supplier in question. As we do not have the goods in stock, it may happen that the goods are sold out at the supplier in question. Therefore, a binding agreement is only entered into with our supplier when the item is confirmed to be in stock and dispatched from there.

4. Payment

When paying with a payment card, you are protected against misuse. Currus Connect uses SSL (Secure Locket Layer) in the payment system. This means that the data sent in connection with purchases by payment card is encrypted, and thus only card

acquirers (such as Bambora or PayPal) can read it. Neither Currus Connect nor our other partners have the opportunity to read the data. The amount for the item is only deducted when the item is dispatched. An amount greater than what you have approved at the time of purchase can never be withdrawn. Currus Connect accepts the following means of payment:

- PayPal
- Visa/Dankort
- Visa Electron
- MasterCard
- Maestro Card
- Mobile Pay

5. Delivery

Delivery is made to the delivery address stated in the purchase. It is not possible to physically pick up the item. It is clear from each individual item on the website when an item will be delivered. The delivery time will also appear in the order confirmation. If the customer is not present to receive the item, which must not simply be left at the delivery address, the item will be attempted to be delivered again by agreement with the customer. If it has been agreed between the customer and the freight supplier that the goods must be left at the delivery address, the customer himself is responsible for the goods from the time they are left.

You should immediately ensure upon receipt of the goods that the goods are in accordance with what you have ordered. If you discover defects in the product, you must contact Currus Connect within a reasonable time and explain what the defect consists of (see point 7 on right of complaint). You have a duty to immediately examine the item upon receipt. If the item is damaged in transit, we encourage you to contact us immediately upon receipt and report this. This can be done either by telephone on 28180849 or at service@currus-connect.com. Currus Connect is not responsible for compensation for delays caused by force majeure-like circumstances, including war, civil unrest, natural disasters, strikes and lockouts, failed supplies of raw materials, fire, damage to Currus Connect or the suppliers' production equipment, failing transport options, import or export conditions and any other event and/or epidemic that delays, limits or makes impossible for Currus Connect to deliver the item. Currus Connect does not guarantee guarantees given by third parties.

6. Images and product descriptions

All parts are unique spare parts sold individually on the website. The customer receives exactly the item shown in the pictures, in some cases there may be loose

parts shown in the pictures that are not included. You can always contact Currus Connect for further information. Assembly instructions are not included, as these are used goods.

7. Right of complaint

Your purchase is covered by the Purchase Act's defect rules, including the rules on complaints. The right to complain only covers the purchased item and not loose parts, which may be included free of charge. For engines, the following can be counted as loose parts: Coupling, turbo, water pump and nozzles etc. If the part is defective or there is an error in the order, a complaint must be created via Currus Connect's complaint link on the Webshop under your customer profile. If it is a used item, please note that not every fault or wear and tear is eligible for complaint. Whether there is a deficiency will depend on a specific assessment.

If you are a business operator, a 6-month right of complaint applies. Complaints must be made immediately or without undue delay after the defect is or should have been discovered.

If you are a private consumer, a 2-year right of complaint applies. Complaints must be made within a reasonable time after you have discovered the defect. 2 months is always within a reasonable time. In the event of a justified complaint, the shipping costs associated with sending the item back will be refunded. If the complaint is unjustified, you must bear the shipping costs yourself, including our costs for returning the item.

Currus Connect does not cover any costs in connection with assembly and disassembly of the goods, including workshop costs

8. Packaging when returning the item

If, according to agreement with Currus Connect, the item must be returned, it is important that you package it properly. If the product is not packaged correctly and is damaged during transport, you are responsible for this damage yourself.

9. Right of cancellation

You have the right to cancel your purchase within 30 days without reason. The right of withdrawal expires 30 days after the goods have been received.

If you choose to cancel a purchase, you must notify us of your cancellation no later than 30 days after receiving the item. You can do this by sending us an email or creating a return case on the website under your profile. If you have purchased several

items in one order, you can choose to cancel the purchase of some or all items. The cancellation period is met if you send your notice of cancellation or create a return case before the cancellation period has expired. Traders also have the right of cancellation, however, it is required that the goods be returned in the same condition and quantity as when the goods were received. If you are a consumer and you wish to return an item, you are liable for any deterioration in the item's value due to handling other than what is necessary to determine the item's nature, properties and the way the item functions. For example, you must not install an engine or gearbox and you must not break the seal/packaging on electronic components, including electrical box, power distributor electrical box, abs electrical box, and control box various. You must return the goods without undue delay and no later than 14 days from the date on which you have given notice of cancellation and started your return process. The item must be sent back completely to the warehouse that appears in the return document that is sent when you have created a return case. You can also choose to use the cancellation form printed at the end of these terms, but this is not mandatory.

You bear the costs for the return freight yourself. You also bear the risk of damage or loss of the product yourself, unless you have purchased our return shipping. When you cancel a purchase, Currus Connect will refund the payment to your account as soon as possible and no later than 14 days after the return item has been received at the return address specified by Currus Connect. The refund is made with the same form of payment as received when the order was placed (PayPal, account, payment card). However, Currus Connect can withhold payment until the item has been returned to our warehouse or you have sent documentation that the item has been returned. Remember that the item must always be sent in proper packaging and you bear the risk for the item yourself until the item is received at the warehouse in question. Therefore, save the postal receipt incl. information on shipping costs and any track & trace number. Packages sent per cash on delivery is not accepted.

Currus Connect does not cover any costs in connection with assembly and disassembly of the goods, including workshop costs

10. Special conditions for the purchase of engines

Replacement engines and gearboxes must, as far as possible, be returned complete. All returned units must be drained of oil and other fluids prior to shipment. If this has not been done, you may risk having to pay for emptying, as well as possibly cleaning of the truck and damage to other goods in the truck. Some motors may have a heat sensor fitted with an indicator that melts if the motor overheats. Overheating can e.g. happen due to insufficient maintenance or competitive driving, as well as when driving without the correct oil or water level.

If the heat sensor's indicator is melted, the right to claim expires. In addition, the right of complaint for business operators expires if the engine is not installed by an authorized dealer.

11. Special conditions for the purchase of other goods

Cylinder heads (valves, camshaft or the like are not covered): Before assembly, the cylinder head must be pressure tested and plane ground. If the pressure test shows faults on the cylinder head, the cost of the pressure test will be refunded on presentation of the receipt for this. For traders, however, a maximum of DKK 500.

Electronic components: Most electronic components require programming after assembly. You can possibly contact an auto repair shop for a more detailed review. If the seal is broken, the right to cancel expires, cf. §9 on cancellation. When delivering software, the right of withdrawal for both consumers and businesses expires when the seal is broken.

Mechanical parts: Used mechanical parts often have physical scratches and may be dirty. It is recommended that you check and compare the part number from your removed part before purchasing and fitting a new unit to ensure you are purchasing the correct part.

Body parts: The condition of the body parts can be read in the quality code next to the item. A used body part will typically have scratches and small defects which necessitate a paint job.

Lights: There may be scratches on used lights. There are several types of lighting systems. You can see which type your car uses by reading the light type on the bulb. Xenon control boxes and bulbs are not part of the delivery. If a Xenon control box or bulb is fitted to the light, this is therefore not covered by the complaint.

Glazing: There may be scratches on used glass and glazing. You can check if the pane you're missing is tinted by holding a white piece of paper behind one of your other panes. Currus Connect does not guarantee heating wires or antennas built into the windows.

12. Personal data

It is important to Currus Connect that your personal information is stored securely and confidentially. You can read more about our personal data policy here: www.currus-connect.com/policies

13. Access to appeal, choice of law and venue

You are always welcome to contact Currus Connect if you have a complaint about an item.

If no agreement can be reached on a complaint, and if you are a consumer, you can complain to the Danish Competition and Consumer Authority's Center for Complaint Resolution, Toldboden 2, 8800 Viborg, if the conditions for complaining are met. Complaints can be made to the Center for Complaint Resolution via <https://kpo.naevneneshus.dk/Public/Home/ChooseLoginProvider?returnUrl=https://kpo.naevneneshus.dk/External>

The EU Commission's online complaints portal can also be used when submitting a complaint if you are a consumer. This is particularly relevant if you are a consumer residing in another EU country. The complaint can be lodged at the following link: <http://ec.europa.eu/odr>. When submitting a complaint, Currus Connect's e-mail: service@currus-connect.com must be used.

If you are a business operator, any dispute under the agreement must be brought before the Danish courts at Currus Connect's home court. The agreement between you and Currus Connect, including these trading terms and conditions, is subject to Danish law, unless otherwise follows from non-derogable rules on consumer protection in the country where you reside.

SE/CVR No.: DK 44 58 37 12

14. Contact information

Currus Connect ApS

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